

Stocktake of Indigenous financial literacy resources

- 2015 -

In 2015, ASIC's Indigenous Outreach Program undertook a limited stocktake of financial literacy resources aimed at Indigenous consumers. The aim was to scope the types of topics and formats available to Indigenous consumers, identify potential resource gaps and assist in prioritising future resource development. ASIC is sharing this work to assist other agencies working to further Indigenous financial literacy goals.

This summary document extracts key information from the stocktake including: resource title, topic, reference link and resource producer. Please note that the list is not exhaustive and provides no qualitative comment on the resources listed. Resources range from booklets and flyers to audiovisual presentations translated into select Indigenous languages.

Indigenous Financial Literacy resources

Resource producer	Resource title	Topic	Reference link
Aboriginal Legal Service WA	What are your rights as a consumer?	Consumer rights	http://www.als.org.au/images/stories/publications/Pamphlets/what%20are%20your%20rights%20as%20a%20consumer.pdf
ACCC	Indigenous consumers web portal	Various	http://www.accc.gov.au/about-us/information-for/indigenous-consumers
ACCC	ACCC video - scams	Scams	https://www.youtube.com/watch?v=i0NQ2rXBEYA
ACCC	ACCC video - mobile phones	Mobile phones	https://www.youtube.com/watch?v=kpemyGBXABI
ACCC	ACCC video - 6 simple rules	Consumer guarantees	https://www.youtube.com/watch?v=fbydiPIAQDU
ACCC	ACCC video - Product Safety	Product safety	https://www.youtube.com/watch?v=-2-LwMLU6o
ACCC	ACCC video - Door to door sales	Photography packages	https://www.youtube.com/watch?v=sD-Me93vjnY
ACCC	ACCC video - Direct Debits	Mobile phones	https://www.youtube.com/watch?v=DaSIDPMgLYY
ACCC	ACCC video - Welcome to the ACCC Tiwi Islands FB page	Facebook welcome	https://www.youtube.com/watch?v=CB1RMI3s4sw
ACCC	Consumer guarantees - Bought something dodgy lately?	Guarantees	https://www.facebook.com/ACCCYourRightsMob
ACCC	Your rights mob - Indigenous consumers	Various	https://www.facebook.com/ACCCYourRightsMob
ACCC	The little Black Book of Scams	Scams	https://www.accc.gov.au/publications/the-little-black-book-of-scams
ACCC	Indigenous consumers - prams and strollers	Product safety	https://www.accc.gov.au/media/video-audio/prams-and-strollers-bilingual-audio
ACCC	Indigenous consumers - baby walkers	Product safety	https://www.accc.gov.au/media/video-audio/baby-walkers-bilingual-audio
ACT Office of Fair Trading	No specific Indigenous financial literacy / consumer resources available		http://www.ors.act.gov.au/community/fair_trading
Anglicare SA	Bunda Talk - Urban Money Management	Money management	https://anglicaresa.com.au/support-disability/aboriginal-services/bunda-talk/
ANZ Money Business	Money Business Workshops	Money management	http://www.anz.com.au/about-us/corporate-responsibility/framework/financial-capability/moneybusiness/
ASIC	Book up	Book up	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/book-up
ASIC	Borrowing money	Credit	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/borrowing-money
ASIC	Budgeting and saving	Budgeting	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/budgeting-and-saving
ASIC	Buying a hamper	Hampers	https://www.moneySMART.gov.au/life-events-and-you/indigenous/buying-a-hamper
ASIC	Cars	Cars	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/cars
ASIC	Credit factsheet	Credit	https://www.moneySMART.gov.au/media/427994/creditfactsheet.pdf
ASIC	Dealing with book up: a guide	Book up	https://www.moneySMART.gov.au/life-events-and-you/indigenous/book-up
ASIC	Dealing with book up: key facts	Book up	https://www.moneySMART.gov.au/media/400660/dealing-with-book-up.pdf
ASIC	Door to door sales	Door to door sales	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/door-to-door-sales
ASIC	Get help with money	Financial assistance	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/get-help-with-money
ASIC	Getting superannuation	Super	https://www.moneySMART.gov.au/life-events-and-you/indigenous/superannuation/getting-superannuation
ASIC	Indigenous Outreach Program	IOP	https://www.moneySMART.gov.au/life-events-and-you/indigenous/indigenous-outreach-program
ASIC	Indigenous resources overview	Various	https://www.moneySMART.gov.au/life-events-and-you/indigenous
ASIC	Insurance factsheet	Insurance	https://www.moneySMART.gov.au/media/427997/insurancefactsheet.pdf
ASIC	Last Kinection consumer videos	Super	https://www.moneySMART.gov.au/life-events-and-you/indigenous
ASIC	Make a complaint	Complaints	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/make-a-complaint
ASIC	Milba Djunga Primary Unit - Materials	Various	
ASIC	Mobile phones	Mobile phones	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/mobile-phones
ASIC	Money Talks	Various	https://www.moneySMART.gov.au/tools-and-resources/publications/audio/money-talks
ASIC	Moola Talk	Various	https://www.moneySMART.gov.au/media/268876/moola-talk.pdf



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ASIC	National credit laws and book up: what you need to know	Credit	http://asic.gov.au/asic/asic.nsf/byheadline/Book+up?openDocument#
ASIC	Paying for funerals	Funerals	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/paying-for-funerals
ASIC	Paying for funerals	Funerals	https://www.moneySMART.gov.au/media/131954/paying-for-funerals.pdf
ASIC	Scams and warnings	Scams	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/scams-and-warnings
ASIC	Super and us mob	Super	https://www.moneySMART.gov.au/media/276438/super-and-us-mob.pdf
ASIC	Superannuation	Super	https://www.moneySMART.gov.au/life-events-and-you/indigenous/superannuation
ASIC	Wills	Wills	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/wills
ASIC	Your bank account	Bank accounts	https://www.moneySMART.gov.au/tools-and-resources/information-for/indigenous/your-bank-account
ASIC & ACCC	Fairstore: A best practice guide for stores serving remote and Indigenous communities	Book up	https://www.accc.gov.au/publications/fairstore-a-best-practice-guide-for-stores-serving-remote-and-indigenous-communities
ASIC & Territory Insurance Office	Take care with ATMs	Card safety	https://www.moneySMART.gov.au/life-events-and-you/indigenous
CAALAS	No Indigenous specific financial literacy / consumer resources available		http://www.caalas.com.au/HOME.aspx
Cape York M-Power	M-Power Money Management	Money management	http://capeyorkpartnership.org.au/game-changers/o-hub/
CCLSWA	No Indigenous specific financial literacy / consumer resources available		http://cclswa.org.au/
First Nations Foundation	My Moola - Materials	Various	http://www.fnf.org.au/my-moola-for-employees.html
First Nations Foundation	My Moola - Digital stories	Money management	http://www.fnf.org.au/my-moola-digital-stories.html
First Nations Foundation	First Nations Foundation Update	Various	https://www.fnf.org.au/uploads/6/3/1/1/6311851/fnf_update_issue_19_september_2014.pdf
First Nations Foundation	Facebook page	Various	https://www.facebook.com/pages/First-Nations-Foundation/320217398019373
First Nations Foundation	Banking for the future	Banking	http://www.fnf.org.au/uploads/6/3/1/1/6311851/nimma_project_-_nimma_project_documents_-_file_2.pdf
First Nations Foundation	Enhancing Indigenous Financial Capability Programs	Financial literacy	http://www.fnf.org.au/uploads/6/3/1/1/6311851/ra_indig_financial_capability_web_1.pdf
First Nations Foundation	Financial inclusion for Indigenous Australians in custody	Financial literacy	http://www.fnf.org.au/uploads/6/3/1/1/6311851/financial_inclusion_for_indigenous_australians_in_custody.pdf
ICAN	ICAN E-Newsletter	Various	http://ican.org.au/news/e-newsletter/
ICAN	Online budget planner	Budgeting	http://ican.org.au/tool-box/calculators/online-budget-planner/
ICAN	Online savings calculator	Budgeting	http://ican.org.au/tool-box/calculators/savings-calculator/
ICAN	Online borrowing power calculator	Budgeting	http://ican.org.au/tool-box/calculators/borrowing-power-calculator/
ICAN	Online loan repayment calculator	Loans	http://ican.org.au/tool-box/calculators/loan-repayments-calculator/
ICAN	Online extra repayments calculator	Loans	http://ican.org.au/tool-box/calculators/extra-repayments-calculator/
ICAN	Online lump sum repayments calculator	Loans	http://ican.org.au/tool-box/calculators/lump-sum-repayments-calculator/
iTalk Library	Money Stories - Humbug	Humbugging	http://www.italklibrary.com/italk/money/
iTalk Library	Money Stories - Loan Shark	Loans	http://www.italklibrary.com/italk/money/
iTalk Library	Money Stories - Credit Card Story	Credit Cards	http://www.italklibrary.com/italk/money/
iTalk Library	Money Stories - Savings	Savings	http://www.italklibrary.com/italk/money/
iTalk Library	Money Stories - Loans	Loans	http://www.italklibrary.com/italk/money/
iTalk Library	Money Stories - Super	Superannuation	http://www.italklibrary.com/italk/money/
Money Mob Talkabout - Matrix on Board	Money Mob E-Newsletter	Various	http://www.moneymobtalkabout.com.au/monthly-newsletter/
Money Mob Talkabout - Matrix on Board	Resources for consumers web portal	Various	http://www.moneymobtalkabout.com.au/resources/
Money Mob Talkabout - Matrix on Board	Money Mob Game Packs	Various	http://www.moneymobtalkabout.com.au/game-packs-overview/
NAAJA	No Indigenous specific financial literacy / consumer resources available		http://www.naaja.org.au/publications/reports/
National Australia Bank	Indigenous Money Mentors Program	Money management	http://cr.nab.com.au/what-we-do/building-indigenous-financial-capability



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National Indigenous Consumer Strategy	Resources for consumers web portal	Various	http://www.nics.org.au/resources-for-consumers/
NICS Agencies	Be Smart - Buy Smart	Shopper's rights	https://www.moneysmart.gov.au/media/499158/be-smart-buy-smart.pdf
NSW Fair Trading	Indigenous web portal	Various	http://www.fairtrading.nsw.gov.au/ftw/Indigenous.page
NSW Fair Trading	Indigenous web portal - Book up	Book up	http://www.fairtrading.nsw.gov.au/ftw/Indigenous/Credit_and_debt/Book_up.page?
NSW Fair Trading	Indigenous web portal - Community education	Fair trading	http://www.fairtrading.nsw.gov.au/ftw/Indigenous/What_Fair_Trading_can_do_for_you/Community_education.page?
NSW Fair Trading	Indigenous web portal - Fair Go program	Fair trading	http://www.fairtrading.nsw.gov.au/ftw/About_us/Access_and_equity/Fair_Go_program.page?
NSW Fair Trading	Report Unfair Trading Project	Community education	http://www.fairtrading.nsw.gov.au/ftw/Indigenous/What_Fair_Trading_can_do_for_you/Community_education/Report_Unfair_Trading_Project.page?
NSW Fair Trading	Aboriginal Action Plan	Fair trading	http://www.fairtrading.nsw.gov.au/ftw/About_us/Access_and_equity/Aboriginal_Action_Plan.page?
NSW Fair Trading	Aboriginal Action Plan - Educational material, media and promotional activities	Fair trading	http://www.fairtrading.nsw.gov.au/biz_res/ftweb/pdfs/About_us/aap2educationalmaterial.pdf
NSW Fair Trading	Deadly Dollars	Budgeting	http://www.fairtrading.nsw.gov.au/ftw/Indigenous/What_Fair_Trading_can_do_for_you/Community_education/Deadly_dollars_theatre_performances.page?
NSW Fair Trading	Fair Go newsletter	Fair trading	http://www.fairtrading.nsw.gov.au/ftw/About_us/Access_and_equity/Fair_Go_program/Fair_Go_newsletter.page?
NSW Fair Trading	Introducing Fair Go	Fair trading	http://www.fairtrading.nsw.gov.au/pdfs/About_us/Publications/Indigenous/FT348_Intro_to_fair_go.pdf
NSW Fair Trading	Fair Trading	Fair trading	http://www.fairtrading.nsw.gov.au/biz_res/ftweb/pdfs/About_us/Publications/Indigenous/ft345_Fair_Trading_Indig.pdf
NSW Fair Trading	Buying a used car	Cars	http://www.fairtrading.nsw.gov.au/biz_res/ftweb/pdfs/About_us/Publications/Indigenous/FT365_Buying_a_used_car_Indigenous.pdf
NSW Fair Trading	Shopping and consumer guarantees	Consumer rights	http://www.fairtrading.nsw.gov.au/biz_res/ftweb/pdfs/About_us/Publications/Indigenous/FT364_Shopping_and_consumer_guarantees.pdf
NSW Fair Trading	Out of Credit Pt 1	Mobile phones	
NSW Fair Trading	Out of Credit Pt 2	Mobile phones	
NSW Legal Aid	Who gets my stuff after I die	Wills	http://www.legalaid.nsw.gov.au/publications/factsheets-and-resources/who-gets-my-stuff-after-i-die
NSW Legal Aid	Hey you mob - got a fine?	Fines	http://www.legalaid.nsw.gov.au/publications/factsheets-and-resources/hey-you-mob-got-a-fine-a
NT Consumer Affairs	Indigenous issues web portal	Consumer rights	http://www.consumeraffairs.nt.gov.au/ForConsumers/IndigenousIssues/Pages/default.aspx
NT Consumer Affairs	Easy English Fact Sheets	Consumer rights	http://www.consumeraffairs.nt.gov.au/ForConsumers/EasyEnglishFactSheets/Pages/default.aspx
QLD Office of Fair Trading	Indigenous consumers web portal	Overview	http://www.qld.gov.au/law/your-rights/consumer-rights-complaints-and-scams/consumer-advice-rights-and-responsibilities/advice-for-indigenous-consumers/
QLD Office of Fair Trading	Managing your money	Budgeting	http://www.fairtrading.qld.gov.au/resources-education/indigenous-consumers/managing-money
QLD Office of Fair Trading	Buying expensive things	Consumer rights	http://www.fairtrading.qld.gov.au/resources-education/indigenous-consumers/buying-expensive-things
QLD Office of Fair Trading	Protecting yourself and your family	Scams	http://www.fairtrading.qld.gov.au/resources-education/indigenous-consumers/protecting-yourself-family
QLD Office of Fair Trading	Your consumer rights	Consumer rights	http://www.fairtrading.qld.gov.au/resources-education/indigenous-consumers/consumer-rights
SA Consumer and Business Services	Indigenous consumers web portal	Various	http://www.cbs.sa.gov.au/wcm/consumers/consumer-advice/indigenous-consumers/
SA Consumer and Business Services	Deadly Dollars - Something for Nothing	Various	https://www.youtube.com/watch?v=0pdfN3jgBpU#t=182
SA Consumer and Business Services	Talk about shopping	Consumer rights	http://www.cbs.sa.gov.au/assets/files/talkaboutshopping_urban_indig2.pdf
SA Consumer and Business Services	Talk about shopping - APY Lands Version	Consumer rights	http://www.cbs.sa.gov.au/assets/files/final_APYLandsversion.pdf



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Tasmania Consumer Affairs and Fair Trading	No specific Indigenous financial literacy / consumer resources available		http://www.consumer.tas.gov.au/home/consumer_affairs_and_fair_trading_search_page?mode=results&queries_Description_query=aboriginal
Traditional Credit Union	Financial Literacy Education	Money management	http://www.tcu.com.au/wwd_fincounsel.html
VIC Consumer Affairs	Koori resources web portal		http://www.consumer.vic.gov.au/resources-and-education/koori-resources
WA Consumer Protection	Ask us - Web portal	Various	http://www.commerce.wa.gov.au/consumer-protection/ask-us-aboriginal-consumers
WA Consumer Protection	Ask us - Got a question: Protection for Indigenous consumers	Various	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusbrochureprotectionforindigenousconsumers.pdf
WA Consumer Protection	Ask us - Book up	Book up	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusbookupfactsheet.pdf
WA Consumer Protection	Ask us - Mobile phones	Mobile phones	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusmobilephones.pdf
WA Consumer Protection	Ask us - Buying big ticket items	Consumer rights	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusbuyingbigticketitemsfactsheet.pdf
WA Consumer Protection	Ask us - Estimates and quotes fact sheet	Consumer rights	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/estimatesandquotesfactsheet.pdf
WA Consumer Protection	Ask us - Unfair trading and you	Fair trading	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusunfairtradingandyoufactsheet.pdf
WA Consumer Protection	Ask us - Your rights when shopping	Consumer rights	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusyourrightshenshopping.pdf
WA Consumer Protection	Ask us - Door to door sales	Door to door	http://www.commerce.wa.gov.au/sites/default/files/atoms/files/askusdoortdoorsalesfactsheet.pdf
WA Consumer Protection	Ask us - Facebook page	Various	https://www.facebook.com/AskUsCP/timeline?ref=page_internal
WA Consumer Protection	My dardy car	Cars	http://www.commerce.wa.gov.au/publications/my-dardy-car-audio-series
WA Consumer Protection	Bundiyarra Television adverts	Consumer rights	http://www.scamnet.wa.gov.au/scamnet/Bundiyarra_Television_Adverts.htm
WA Consumer Protection	Don't get ripped off	Consumer rights	http://www.commerce.wa.gov.au/consumer-protection/aboriginal-consumer-resources
WA Consumer Protection	Don't come knocking - the Australian Consumer Law Song	Door to door	http://www.commerce.wa.gov.au/consumer-protection/aboriginal-consumer-resources
Waltja Tjutanku Palyapayi Aboriginal Corporation	Waltja's Money Management Program	Money management	https://www.waltja.org.au/projects/money-management/

